

Primary Care *Safety Net* Clinics

Primary Care Safety Net Clinics at NYC Health + Hospitals provide intensive primary care, addiction treatment, care coordination, and resource linkage for New Yorkers with multiple chronic health conditions who are experiencing homelessness. We currently have 4 clinics located at Bellevue, Lincoln, Woodhull, and Elmhurst Hospitals.

Eligibility criteria: 2 or more chronic health conditions (OR medically high risk) AND currently experiencing homelessness

To refer new patients, please email the official clinic referral email with the following information. Call for urgent referrals:

- Patient's full name and DOB
- H+H MRN (if known)
- Patient contact info (phone, email)
- Patient eligibility
- Secondary contact info (e.g. case worker, care coordinator, family/friend)
- Urgency of appointment
- Any additional information that would be helpful for us to know

Facility & Email	Location	Hours	For Urgent Referrals
Bellevue besafetynetrefer@nychhc.org	Rm G1027 (By the Business Office) 462 1 st Ave, New York, NY 10016	Mon - Fri 9AM - 4PM	Call clinic number (212)562-1778
Lincoln lmcsafetynetrefer@nychhc.org	Express Care 1C2A (First door to the right) 234 E 149th St, Bronx, NY 10451	Mon 9AM – 4PM Tue 9AM – 4PM Wed 1 – 4PM Thu 9AM – 4PM Fri 9AM - 12PM	Call clinic number (718)579-6282
Woodhull wosafetynetrefer@nychhc.org	Rm 2C-125 (By the Outpatient Pharmacy) 760 Broadway, Brooklyn, NY 11206	Mon - Thu 9AM - 4PM Fri 10AM - 1PM	Call clinic number (718)963-8009
Elmhurst elsafetynetrefer@nychhc.org	7901 Broadway Elmhurst, NY 11373	Mon 1 - 4PM Wed 1 - 4PM Fri 1 - 4PM	Call clinic number (646)864-7103



Primary Care Safety Net Clinic

Our team of doctors, nurses, social workers, clerical staff, and community health workers provide on-site comprehensive medical care, social support, addiction treatment, care coordination, and resource linkage for medically complex individuals experiencing homelessness.

Eligibility:

Patients who are currently experiencing homelessness **AND**
Have 2 or more chronic health/behavioral health conditions
(OR considered medically high risk)

To Refer:

Email **besafetynetrefer@nychhc.org** with relevant patient information. For urgent referrals, additionally call (212) 562 – 1778 (staffed during business hours, voicemail checked every morning)

Clinic Hours:

Monday through Friday, 9:00 AM – 4:00 PM

Location:

Ambulatory Care Building @ Bellevue
Ground Floor | G-1027 (Next to the Business Office)



Primary Care Safety Net Clinic

We are a **primary care clinic** with on-site comprehensive medical care and wraparound services for those dealing with **multiple health issues** and **homelessness**.

Services:

Intensive primary care, social support, chronic disease management, addiction treatment, care coordination, and resource linkage

Eligibility:

Patients who are currently experiencing homelessness (ie living on the street or in shelter) AND have 2+ chronic health/behavioral health conditions (OR have the Epic “High Risk” red alert at the top right corner of their chart)

To Refer:

Email **lmcsafetynetrefer@nychhc.org** with relevant patient information. For urgent referrals, call **(718)579-6282**

Clinic Hours:

Mon 9:00 AM – 4:00 PM
Tue 9:00 AM – 4:00 PM
Wed 1:00 PM – 4:00 PM

Thu 9:00 AM – 4:00 PM
Fri 9:00 AM – 12:00 PM



Primary Care Safety Net Clinic

WHO ARE WE?

- We are a primary care clinic for unhoused patients with complex health needs inside Woodhull Hospital. We also have a street van in the community.
- We provide extremely low barrier access to care.
- We have in-clinic Psychiatry and Addiction Care.
- We have social wrap-around services provided by community health workers and have deep landscape knowledge about homelessness and housing in NYC.

HOW DO I REFER?

Outside NYC Health + Hospitals: Email wosafetynetrefer@nychhc.org

Inside NYC Health + Hospitals: Place REF133 "Ambulatory Referral to Safety Net Clinic" in Epic.

Additionally, you can call our clinic landline at 718-963-8009 or send an Epic Message with the attached patient to "WO Safety Net Refer"

WHO CAN I REFER?

Patients who are:

1) Currently experiencing homelessness, and 2) Have 2 + medical/behavioral health conditions. We will consider any patient who might be considered high risk or may have had difficulty navigating the traditional outpatient care. We don't like to disrupt existing PCP relationships.

LOCATION AND HOURS

Clinic: 760 Broadway, Brooklyn, NY 11206 (2C-125)

Monday to Thursday - 9AM to 4PM. Friday - 9AM to noon.



Safety Net Clinic

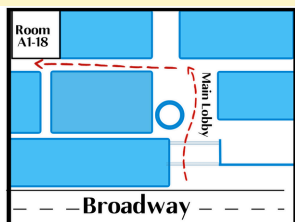
Everyone deserves a place to feel safe


Our Primary Care Safety Net clinic offers medical care and social support to homeless individuals with two or more chronic conditions. Through a team of Primary Care Physicians, Nurses, Social Workers, and Community Health Workers we do checkups, treatment for long-term illnesses, mental health and substance use support, employment assistance and housing support for those who qualify.

WHO QUALIFIES


- ✓ People with 2 or more chronic medical / mental health conditions AND
- ✓ Street homeless people
- ✓ People living in shelters

SCHEDULE AN APPOINTMENT

CLINIC HOURS	MAP	LOCATION
Mon. Wed. Fri. 1 PM – 4 PM		79-01 Broadway Elmhurst, NY 11373 Room A1-18

 Contact Us
646-864-7103

 Email
elsafetynetrefer@nychhc.org

 Internal Inquiries
Epic Secure Chat – EL Safety Net

SHOW

Street Health Outreach + Wellness

HEALTHCARE WITHOUT BARRIERS



CLINICAL SERVICES

Our medical providers and nurses provide vaccines, wound care and basic medical evaluations.



HARM REDUCTION

We offer Narcan and training on its use to prevent opioid overdoses.



SOCIAL SERVICES

Our Social Worker and Community Health Workers link individuals experiencing homelessness to housing, case management, mental health services, and substance abuse treatment.



BASIC NEEDS

We offer food, snacks, water, clothes, socks and hygiene kits to our neighbors in need.

Location of nearest SHOW bus:

Mondays:

Hart Playground
37th Ave between
65th & Broadway
Woodside, Queens

(No Medical Provider)

65 Street stop on

Train

Tuesdays:

**Moore Homestead
Playground**
between 82nd St &
45th Ave Elmhurst,
Queens

(Medical Provider available)

Elmhurst Ave stop on

Train

Thursdays:

Park of the Americas
41st Ave between
103rd St & 104th St
Corona, Queens

(Medical Provider available)

103 St - Corona Plaza

stop on Train



Hours of Operation: 9:30 am - 4:30 pm