

Health Care Facility Discharge to NYC Department of Homeless Services (DHS)

Institutional Referral Decision Aid: Residential Placement Options

Health care facilities should make every effort to return patients to prior housing to prevent homelessness. If a patient cannot return to prior housing or did not have prior housing, the health care facility should attempt placement at other non-DHS residential options, as soon as possible after admission.

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For more information, contact the DHS Health Services Office at DHS-HCFReferral@dhs.nyc.gov.

Residential programs for medical needs or special populations

Residential placement option	To get started
Short-term residential placement options	
Medical respite Short-term residential care to homeless patients who are too ill to be on the streets or in a traditional shelter but not ill enough to warrant inpatient hospitalization	Medical Respite Program Directory
Residential substance use disorder programs Residential care and treatment for people with substance use disorders	Find a facility in one of the following directories and contact facility to inquire about enrollment process: <ul style="list-style-type: none"> ■ 988 SAMHSA 24/7 treatment referral and information service ■ NYS OASAS program search
Subacute psychiatric units Example: H+H Extended Care Units, subacute psychiatric unit providing psychopharmacological treatment, rehabilitative activities, comprehensive discharge and aftercare planning for up to 120 days.	H+H Extended Care Units: Internal referrals only
Mental health crisis and respite centers Alternative to hospitalization for people experiencing mental health crises; offer stays for up to 28 days and services such as: 24-hour peer support; social support groups; linkage to medical and psychiatric providers.	Complete the referral form . Each admission is determined on an individual basis depending on bed availability. Guests are expected to have a plan for where they will live after they complete their stay. View the list of programs and addresses and frequently asked questions .
Long-term residential placement options These housing assistance programs are covered by insurance or federal, state or local funding. Some programs require clients to contribute a portion of the rent. Many programs require medical records to confirm client eligibility; therefore, health care facilities are best positioned to submit applications for housing assistance to prevent homelessness, even if the approval takes place after discharge.	
NYC Supportive Housing Program Single or shared apartment with on-site social services; Typically for people with one or more significant disabilities (including substance use or mental health issues) and are currently experiencing homelessness	Must submit a NYC Supportive Housing Application (2010e) through the Coordinated Assessment and Placement System (CAPS) and attach required documentation, e.g. psychosocial assessment, psychiatric evaluation. May take up to 30 days for determination of eligibility to be made. Learn more: <ul style="list-style-type: none"> ■ See Guide to Supportive Housing for an overview of supportive housing process ■ See NYC Supportive Housing: Staff Frequently Asked Questions and CAPS/Supportive Housing Frequently Asked Questions for information on how to complete the application in CAPS, documentation requirements, client eligibility and common application scenarios. For assistance with the 2010e, contact CUCS (www.cucs.org) at (212) 801-3300.
Nursing homes / skilled nursing facilities For older adults who need 24/7 treatment from a registered nurse or daily therapy	Find a facility at: <ul style="list-style-type: none"> NYS Adult Care Facility Directory H+H long-term care centers More info: NY Medicaid Long Term Care Programs, Benefits & Eligibility Requirements

Residential programs for medical needs or special populations (continued)

Residential placement option	To get started
Long-term residential placement options	
Assisted living programs Serves older people who are medically eligible for nursing home placement in a less medically intensive, lower cost setting. Provides room, board, supervision, PT/OT/speech therapy, home health, case management and other services	Find a facility at NYS Adult Care Facility Directory . More info: New York Assisted Living Program . <ul style="list-style-type: none"> ■ More Management placement agency: Specializes in working with people experiencing homelessness with medical and behavioral health issues. Quickly reviews applications and schedules virtual tours of facilities. Contact: (718) 221-5800 x 702 or placement@moremanagementllc.com
Housing for people with developmental disabilities OPWDD housing services for people with developmental disabilities. Services may include housing subsidy or community residential settings (family care or group homes).	Checklist to get OPWDD services Front Door intake process
Veteran housing NYC Department of Veterans' Services (DVS) compiles veteran housing resources.	Find contact information for each housing resource at NYC DVS Veteran Housing Ladder page (nyc.gov/vetladder), including: <ul style="list-style-type: none"> ■ VA Homeless Hotline ■ HUD rental assistance for veterans eligible for VA health care ■ Housing assistance of up to \$2,000 for emergency housing expenses
Housing for people living with HIV/AIDS (HASA housing) <ul style="list-style-type: none"> ▪ Long-term supportive housing for clients who have difficulty living independently ▪ Rental assistance to live in a private market apartment 	To get started: ServiceLine is the single entry point for applications, information, and referrals for services. Open Monday to Friday, 9AM-5PM. Call (718) 557-1399 or email ServiceLine@hra.nyc.gov .

Assistance with private housing

NYC Department of Social Services (DSS) helps NYC residents stay in their home or obtain non-shelter housing.

Residential placement option	To get started
Eviction prevention (Homebase) Services include eviction prevention (including free legal representation), short-term emergency funding, assistance obtaining benefits, landlord/family remediation, and rental assistance eligibility assessment.	Use the Homebase Locator to find Homebase location that serves the ZIP code the client resides in
Legal services for eviction prevention Provides free legal representation, advice and other legal assistance to NYC tenants (regardless of immigration status) facing eviction, harassment, disrepair and other housing-related issues through NYC's right-to-counsel law.	Learn how to get started at the NYC HRA Legal Services for Tenants Facing Eviction page .
Financial payments to host families (Pathway Home) Monthly payments of up to \$1,800 for up to 12 months for family or friends ("host families") who can house people experiencing homelessness while client searches for their own home. Eligibility criteria	Visit the NYC HRA Pathway Home website , including frequently asked questions and program application
Travel assistance to non-NYC housing options (Travel Request) Through Travel Request, DHS provides one-way travel assistance by train, bus, or airline to people applying to shelter with housing options or employment opportunities available in other cities	See Travel Request flyer for more info and speak to the client shelter director or Intake worker

Temporary emergency shelters

Shelters should be the last emergency temporary housing placement after all efforts to identify other housing placements have been exhausted. Non-single adult clients should not be referred via Institutional Referral, but should initiate the intake process at the respective shelter system, listed below.

Residential placement option	To get started
Shelter for single adults (DHS)	Health care facilities must submit an institutional referral prior to discharge to DHS single adult facilities. After discharge, patient must complete intake at the single adult intake center .
Families with children shelter (DHS) Shelter for families with children under 21, including pregnant women or individuals with children under 21	Patient needs to complete intake at the PATH Intake Center, 151 East 151st Street, Bronx, NY. More info
Adult families shelters (DHS) Shelter for adult families (definition of adult families)	Patient needs to complete intake at the Adult Family Intake Center (AFIC), 400-430 East 30th Street, New York, NY 10016. More info
Youth shelters (DYCD) Crisis Service Programs offer short-term emergency shelter, up to 120 days, runaway or homeless youth under 25	To get started: Call DYCD Community Connect at (800) 246-4646 Monday - Friday: 9 AM - 5 PM or email communityconnect@dycd.nyc.gov . More info
Domestic violence shelters (HRA) Temporary emergency housing and supportive services designed to stabilize families in a safe environment	To get started: Call New York City's 24-hour Domestic Violence Hotline, 1-800-621-HOPE to learn about shelter availability and access. ■ More info about NYC domestic violence services community-based organizations
Shelter for people with HIV/AIDS (HRA HASA) Same-day emergency housing for newly accepted clients	Call HASA ServiceLine at 718-557-1399 or email ServiceLine@hra.nyc.gov (open Monday to Friday, 9AM-5PM) to start intake process. (While in-patient, eligible patients may also benefit from enrollment in Ryan White Part A Services for comprehensive supportive services.)