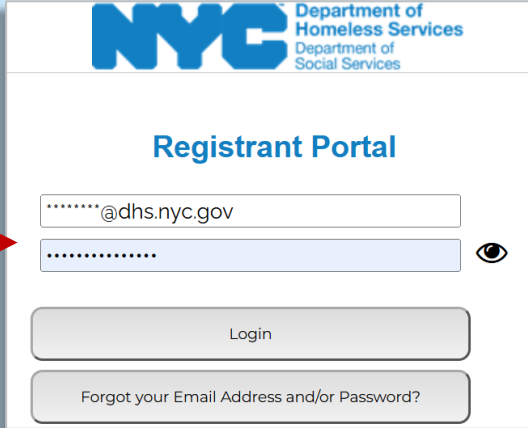


Learning Stream FAQs

How do I enter my attendance code to join an in-person training?

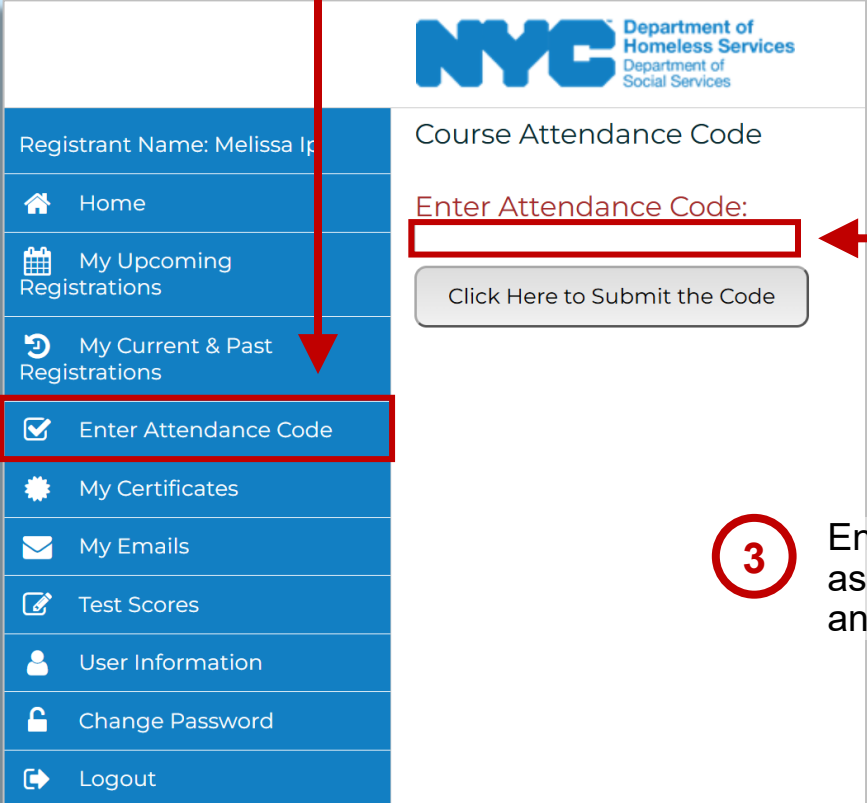
- 1 Log into the Learning Stream registrant portal.



The screenshot shows the 'Registrant Portal' login page. At the top is the NYC Department of Homeless Services logo. Below it, the title 'Registrant Portal' is centered. There are two input fields: the first is for an email address (partially filled with '.....@dhs.nyc.gov') and the second is for a password (filled with dots). To the right of the password field is an eye icon for toggling visibility. Below the fields is a 'Login' button. At the bottom is a link that says 'Forgot your Email Address and/or Password?'. A red arrow points from step 1 to the login fields.

Learning Stream registrant portal

- 2 Select "Enter Attendance Code".



The screenshot shows the 'Learning Stream registrant portal menu'. On the left is a blue sidebar with a list of menu items: 'Home', 'My Upcoming Registrations', 'My Current & Past Registrations', 'Enter Attendance Code' (which is highlighted with a red box and a red checkmark icon), 'My Certificates', 'My Emails', 'Test Scores', 'User Information', 'Change Password', and 'Logout'. The main content area on the right has the NYC Department of Homeless Services logo at the top, followed by the text 'Course Attendance Code'. Below that is the label 'Enter Attendance Code:' in red, followed by a red-outlined input field. Underneath the input field is a button that says 'Click Here to Submit the Code'. A red arrow points from step 2 to the 'Enter Attendance Code' menu item.

Learning Stream registrant portal menu

- 3 Enter attendance code exactly as written (with capital letters and spaces matching exactly).

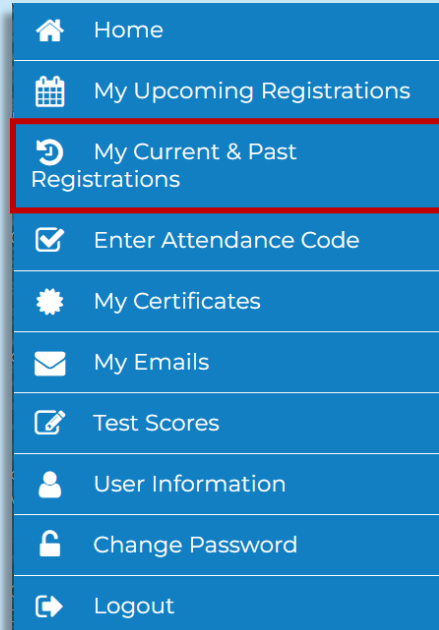
Learning Stream FAQs

How do I enter my attendance code to join an in-person training? (continued)

If you receive an error message, make sure that you are registered for the training:

- 4 Select “My Current & Past Registrations” for a list of the trainings you are registered for

- 5 The training should be listed here. If it is not there, go to link in the calendar invite for the session and register.



Learning Stream registrant portal menu



My Current & Past Registrations
☒ Include Cancelled Registrations

[Click Here for Printable Version](#)

Registration	Date	Status	Evaluation	Event
View	6/23/2026 3:00 PM	Confirmed		DHS Harm Reduction Training Required for all NYC Department of Homeless Services (DHS) affiliated staff. This training will provide an overview of harm reduction along with an explanation of evidenced-based interventions
View	6/26/2026 1:30 PM	Attendance Confirmed	Completed	DHS Harm Reduction Training Required for all NYC Department of Homeless Services (DHS) affiliated staff. This training will provide an overview of harm reduction along with an explanation of evidenced-based interventions